FLINTSHIRE COUNTY COUNCIL

<u>REPORT TO:</u> <u>COMMUNITY AND ENTERPRISE OVERVIEW &</u> <u>SCRUTINY COMMITTEE</u>

DATE: WEDNESDAY 8TH JULY, 2015

<u>REPORT BY:</u> <u>COMMUNITY AND ENTERPRISE OVERVIEW &</u> <u>SCRUTINY FACILITATOR</u>

SUBJECT: YEAR END CHIEF OFFICER PERFORMANCE REPORT

1.00 <u>PURPOSE OF REPORT</u>

1.01 To consider the 2014/15 Year End Service Performance Report produced at Chief Officer level for the respective portfolio.

2.00 BACKGROUND

- 2.01 The new style Improvement Plan adopted by Council in June 2013 which is aligned to the new three year Outcome Agreement, focuses on the priorities which are expected to have the most impact during 2014/15.
- 2.02 In addition to the Chief Officer performance reports, bi-annually Improvement Plan Monitoring Reports will be presented to Overview & Scrutiny Committees according to the priority area of interest.

3.00 CONSIDERATIONS

- 3.01 A copy of the detailed Year End Chief Officer (Community and Enterprise) performance report is attached at Appendix 1.
- 3.02 The contents of the Chief Officer reports include:-
 - areas of positive performance;
 - areas of concern;
 - the Council Improvement Priorities that are not set as an in-year priority;
 - progress for key projects and collaborative areas of work;
 - risk summaries;
 - reporting against findings from internal and external regulatory bodies e.g. Wales Audit Office, Care and Social Services Inspectorate Wales or Estyn; and
 - performance against the statutory national performance indicators (NSIs and PAMs).

- 3.03 Analysis of performance against the Improvement Targets and NSIs is undertaken using the RAG (Red, Amber and Green) status. This is defined as follows:-
 - RED equates to a position of unacceptable performance
 - AMBER equates to a mid position where the performance has not achieved target but is within an acceptable level
 - GREEN equates to meeting or exceeding target
- 3.04 There are no indicators which show a high (RED) status against target.

4.00 **RECOMMENDATION**

4.01 That the Committee consider the 2014/15 Year End Service Performance Report produced by the Chief Officer, highlight and monitor poor performance and feedback details of any challenge to the Corporate Resources Overview & Scrutiny Committee who are responsible for the overview and monitoring of performance.

5.00 FINANCIAL IMPLICATIONS

5.01 None as a result of this report.

6.00 ANTI POVERTY IMPACT

6.01 None as a result of this report.

7.00 ENVIRONMENTAL IMPACT

7.01 None as a result of this report.

8.00 EQUALITIES IMPACT

8.01 None as a result of this report.

9.00 PERSONNEL IMPLICATIONS

9.01 None as a result of this report.

10.00 CONSULTATION REQUIRED

10.01 Publication of this report constitutes consultation.

11.00 CONSULTATION UNDERTAKEN

11.01 Not applicable.

12.00 APPENDICES

12.01 Appendix 1 – Chief Officer (Community and Enterprise) Year End Performance Report

LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985 BACKGROUND DOCUMENTS

None. Contact Officer: Telephone: Email:

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